



Job Posting - Snowboard Instructor

Title

Snowboard Instructor

Reports To

Snow School Director

Summary

The Snowboard Instructor must provide instruction in a safe and enjoyable environment. The Snowboard Instructor will provide our customers with a high level of customer service. The Snowboard Instructor will be responsible for the organization and preparation of ski lessons for a variety of students, and have the ability to effectively and efficiently provide instruction and evaluation of skiers. Other responsibilities will include the set-up of teaching tools on the hill. The Snowboard Instructor must have all appropriate certifications up to date, including CSIA, CASI, and/or CSCF as well as a current criminal reference and vulnerable sector check.

Core Competencies

- Customer Focus
- Communication
- Time Management
- Team Work
- Problem Solving
- Accountability and Dependability

Job Duties

- Prepare lesson plans and tools needed;
- Instruct classes and evaluate students;
- Discuss student progress with parents;
- Ensure safety standards and policies are maintained;
- Maintain records such as progress updates and attendance;
- Set up and take down on hill teaching tools;
- Be alert and physically fit at all times;
- Be knowledgeable of rates, hours and upcoming events;
- Encourage participants to book another lesson;
- Assist with enforcing all hill rules;
- Maintain good public relations;
- Be in proper uniform and suitable attire at all times when on duty;
- Report any problems to the Snow School Director, if you cannot find them; report to the General Manager;



- Be ready on the hill in time for your scheduled lessons. It is recommended that instructors arrive 10-20 minutes early for shifts;
- Complete all administrative forms when necessary and to prepare lesson plans in advance of teaching classes;
- Teach all students the Alpine Responsibility Code and other on hill safety habits;
- Be an excellent brand ambassador and provide positive brand experience to all customers;
- Attend all staff training sessions planned throughout the year;
- Perform related duties where qualified.

Requirements

- Level 1 CSIA, CASI, CSCF and/or Ontario Freestyle
- Strong customer service skills
- Maintain a high level of physical fitness
- Decision making skills
- Effective verbal and listening
- Communications skills
- Effective public relations skills
- Time management skills
- Maintain standards of conduct
- Possess cultural awareness and sensitivity

Work Conditions

- Exposure to winter weather conditions (cold, snow, ice, wind)
- Occasional guiding, lifting and carrying of persons in lessons

If you are hired, prior to your start date and as a condition of your employment, you will be required to provide proof that you are fully vaccinated against COVID-19 in accordance with Public Health guidelines or provide proof of a valid medical exemption.

Please send your resume to Karen Jones the General Manager via email at karen.jones@northbay.ca by November 25, 2021 at 5:00 p.m.